
RICHARD GAERTNER



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OBJECTIVE

To achieve a career in Software
Development.

SKILLS

- Highly Adaptable.
 - Independent Learning.
 - Ability to work as a team
or as an individual.
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EXPERIENCE

ICT TECHNICIAN – YORK HIGH SCHOOL

January 2019 – Present

- Providing technical support to students & teachers.
- Maintaining and setting up computers and various
devices/equipment.
- Using Zendesk to manage and solve tickets.
- Tutoring students in Computer Science & Media

SECTION LEADER - ASDA

September 2014 – January 2019

- Leading teams of up to 30 colleagues.
 - Adapting to new methods of working with a positive
mindset.
 - Providing excellent customer service.
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EDUCATION

BSC COMPUTING & IT (SOFTWARE) - 2020

Open University

Studied and used various technologies & techniques including:

- Java & Python.
 - Web technologies (HTML5, CSS3, JavaScript, SQLite, PHP,
Bootstrap, REST, SOAP).
 - Requirements analysis.
 - Various development strategies with a focus on Agile.
 - Confident with Microsoft OS.
 - Some experience with Linux.
 - Using different servers such as AWS and OpenStack.
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VOLUNTEER EXPERIENCE OR LEADERSHIP

- Volunteered at Door 84 Youth Club – 1 year
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